

Quality Innovation Network Quality Improvement Organizations
CENTERS FOR MEDICARE & MEDICAID SERVICES
iQUALITY IMPROVEMENT & INNOVATION GROUP

Telligen is dedicated to supporting **nursing homes** with COVID-19 response & preparedness.

Our team of expert quality improvement facilitators collaborates with your organization to enhance care and reduce burden, saving your organization time and resources.



## Infection Prevention and Control (IPC) Support

Our support is offered at no cost and is customized to your needs.

- Implement processes and practices (audits, workflows, gap analysis, etc.)
- Help improve immunization rates
- Troubleshoot NHSN reporting
- Visit your organization on-site or virtually to support improvement practices to help prevent the spread of infection
- Help with finding resources and tools
- Coaching on how to have effective conversations with staff, residents and their families
- Connect with pharmacies for vaccination clinics
- Assist with addressing health literacy and health equity

- Coaching in QAPI and the use of performance improvement methodology as it relates to infection prevention (data analysis, PIPs, RCA, PDSA, etc.)
- Strengthen directed plan of corrections (DPOCs) for infection control related tags
- Collaborate with community partners
- Define roles and responsibilities in the infection prevention and control program
- On-demand trainings
- Nursing Home Quality Essentials Spotlight: Infection Prevention - twice a week webinars
- ◆ And more! Contact us today!



## Contact us!

Visit telligenqiconnect.com or email nursinghome@ telligen.com to learn how we can help you reach your quality improvement goals

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