

JOIN OUR UPCOMING WEBINAR EVENT

COMMITMENT TO TRANSPARENCY:

Redesign of Daily Safety Huddles Using HRO Principles

Tuesday, June 25, 2024

1 - 1:30 p.m. ET

OVERVIEW:

Join this live educational event to learn how a hospital system applied high reliability organization (HRO) principles to improve its daily leadership huddles and reporting of safety events to identify opportunities in real-time. After renewing its focus on leadership engagement in patient safety, the Tier 2 Safety Huddle (T2SH) project was initiated with goals to encourage open and transparent reporting of events, drive high reliable performance, proactively identify and mitigate risk, and aggressively pursue zero harm. A core team of quality, safety, and risk management department members designed and implemented this process and have made enhancements such as adding "Mindful Considerations" and department-based Governance Councils within the past year.

HRO theory is based on how organizations working with complex and hazardous systems operate error-free. The five central principles include (1) sensitivity to operations, (2) preoccupation with failure, (3) reluctance to simplify, (4) resilience, and (5) deference to expertise.¹

LEARNING OBJECTIVES:

1. Discuss the five principles of a high reliability organization in health care.
2. Describe the strategies and tactics of how the Leadership Huddle was redesigned to create a Tier 2 Safety Huddle (T2SH) using high reliability organization principles.
3. Demonstrate improved patient safety through analysis of the number of event reviews conducted over time.

¹ <https://psnet.ahrq.gov/primer/high-reliability>

REGISTER HERE:

https://bit.ly/HQICLANHealthEquity_Jun25_2024

FEATURED SPEAKERS



CYNDE GAMACHE, DBA, MA, RN
VP/Chief Nursing Officer
Southeast Georgia Health System



ASHLEY FOSTER, BSN, RN, CPHRM, CPPS
Manager, Risk Management
Southeast Georgia Health System



CALEN CAMPBELL, BSN, RN, CPHQ, CPPS
Manager, Patient Safety
Southeast Georgia Health System

TARGET AUDIENCE:
Quality/Patient Safety Professionals
Risk Management Professionals
Clinical Team Members
Leadership