



IS YOUR NURSING HOME THE BEST IN CLASS?

Proudly developed and awarded by:



Telligen QI Connect™
Partnering to improve health outcomes through relationships and data

QIN-QIO
Quality Innovation Network -
Quality Improvement Organizations
CENTERS FOR MEDICARE & MEDICAID SERVICES
QUALITY IMPROVEMENT & INNOVATION GROUP

As an expansion of Telligen's Blue Ribbon in COVID-19 Vigilance award, BEST in Class recipients will be recognized for promoting patient safety and ensuring each nursing home resident receives high quality care. The criteria for each component of the BEST in Class is listed below. For additional information on this exciting new program, visit telligenqiconnect.com.

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BLUE RIBBON RECIPIENT

Established in November 2021 and awarded quarterly, the Blue Ribbon in COVID-19 Vigilance award was created for Telligen QI Connect™ participants in order to recognize the efforts that nursing homes have made to prevent the spread of COVID-19.

BLUE RIBBON ELIGIBILITY CRITERIA *

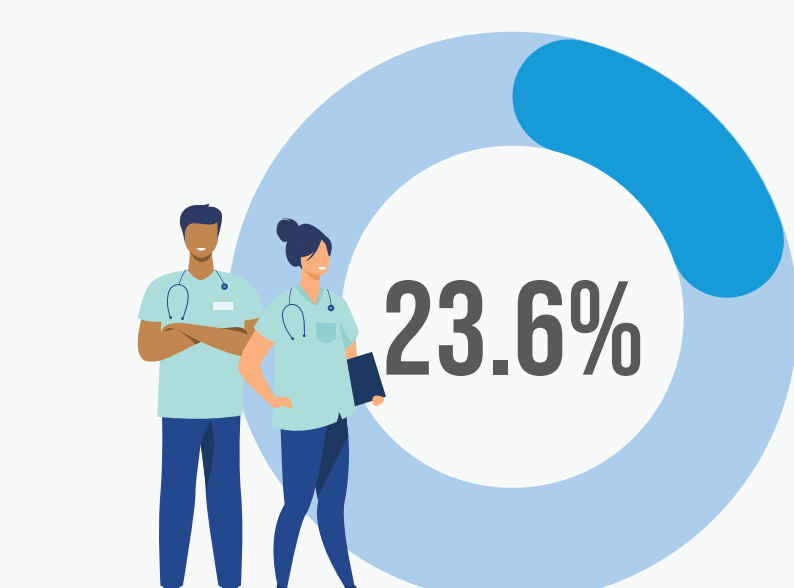
- ✓ Complete Telligen's COVID-19 Preparedness Assessment. It takes less than 5 minutes!
- ✓ Resident up-to-date vaccination rate is 80% or higher
- ✓ Staff up-to-date vaccination rate is 25% or higher



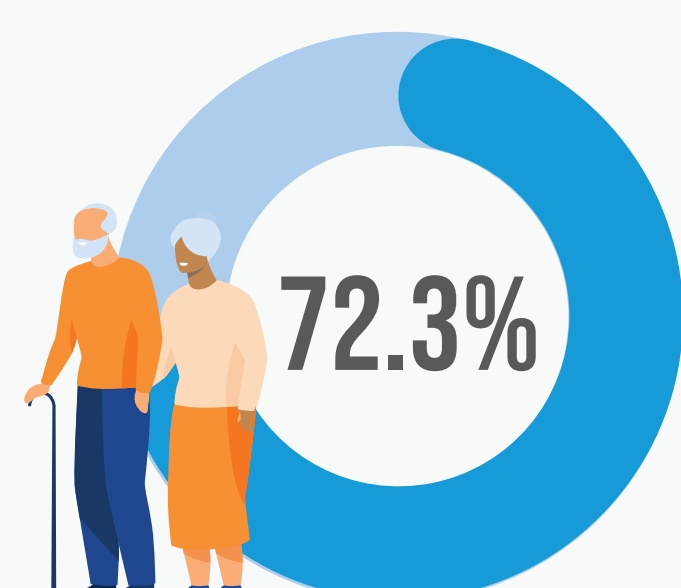
As of August 2023, **584 nursing homes** in Colorado, Illinois, Iowa and Oklahoma have been awarded the Blue Ribbon in COVID-19 Vigilance!



UP TO DATE COVID-19 VACCINATIONS IN IOWA



Healthcare Personnel
National average: 25.6%



Residents
National average: 61.9%

HOW TO QUALIFY FOR THE (B)EST IN CLASS

In 2023, nursing homes must receive the Blue Ribbon for three quarters to qualify for the BEST in Class award.

*Eligibility criteria was updated as of November 2022 to include the CDC's Up to Date Vaccination definition.

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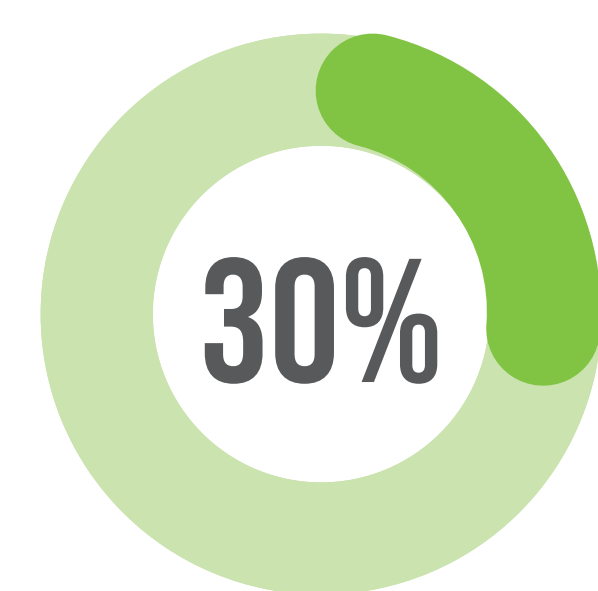
EMERGENCY PREPAREDNESS ASSESMENT

Telligen's Emergency Preparedness Assessment is a comprehensive checklist to evaluate if all required elements are addressed in the Emergency Preparedness Plan (EPP).

EMERGENCY PREPAREDNESS IN IOWA



85.5% (343) of nursing homes in Iowa have reported having an Emergency Preparedness Plan to Telligen



30.2% (121) of those nursing homes have completed Telligen's Emergency Preparedness Assessment

“The assessment was good at identifying critical elements of an EPP to ensure they have been met and successfully implemented, as well as addressing those areas that need improvement.”

- Jackie Palmer-Hosey, Assistant Administrator at Sunny Hill Nursing Home

IS YOUR NURSING HOME READY FOR AN EMERGENCY?



If needed, Telligen offers one-to-one technical assistance, resources and support to address any gaps in your current plan.

HOW TO QUALIFY FOR THE B(E)ST IN CLASS



Complete the Emergency Preparedness Assessment to ensure readiness.

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SAFE STAFF

In order to complete this component, your nursing home must attain a 75% staff completion rate of one of the infection prevention and control trainings listed below:

- Project Firstline
- Relias
- Healthcare Academy
- HealthStream
- Targeted COVID-19 Training of Nursing Homes in the CMS Quality, Safety & Educational Portal (QSEP)



In September of 2023, Telligen shared completion rates with nursing homes. If a nursing home staff completion rate was less than 75%, a new date to reach the goal was established.

NURSING HOME SAFETY IN IOWA



40.4% (162) of nursing homes in Iowa have at least 75% of staff trained in CMS-approved infection prevention and control trainings as of August 2023

HOW TO QUALIFY FOR THE BE(S)T IN CLASS

Boost Iowa's numbers! Complete Telligen's Infection Prevention and Control Training Attestation.

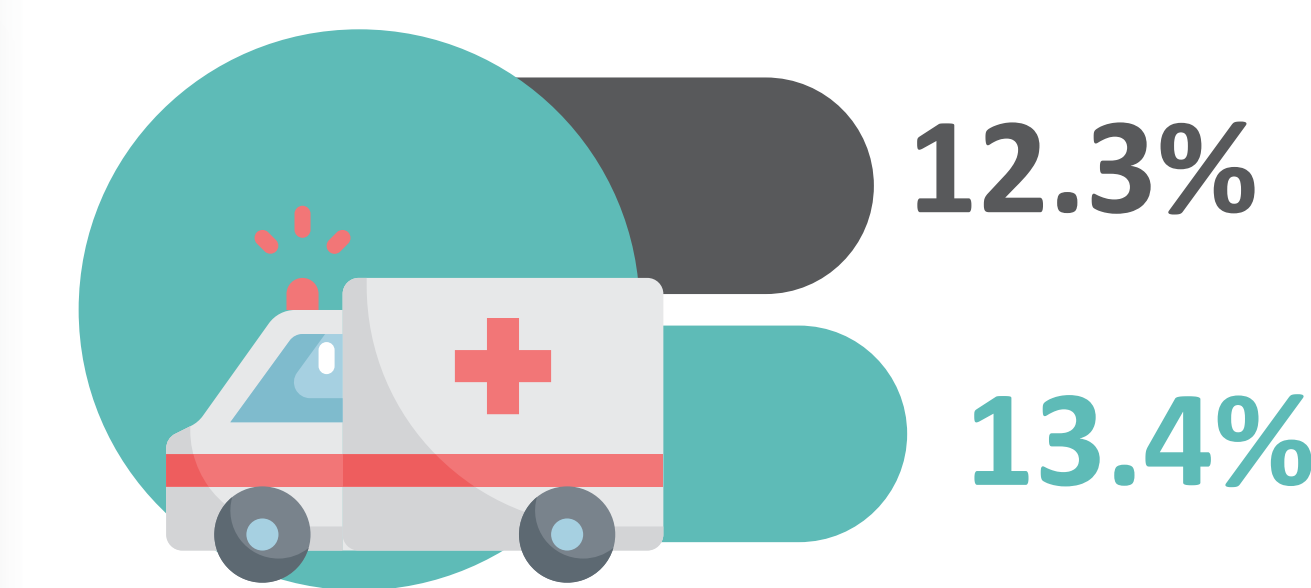
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TRANSITIONS

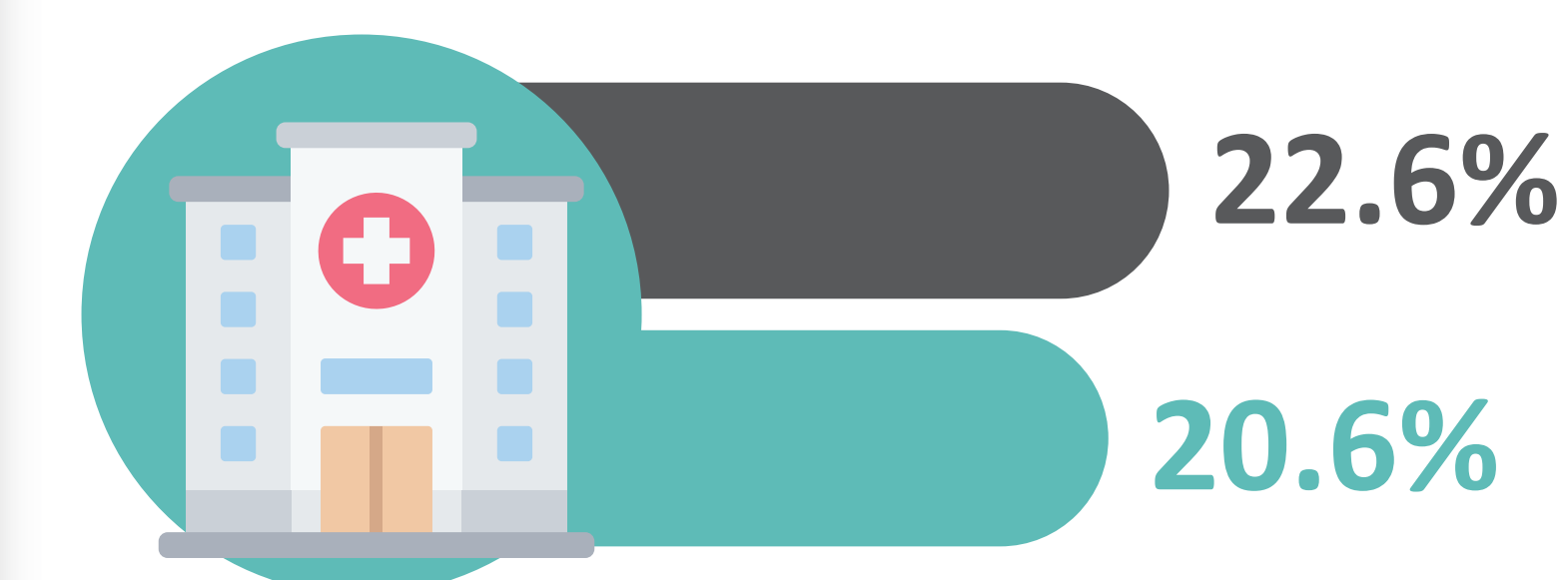
Reduce preventable Emergency Department (ED) visits by 5% from baseline or fall within the top 25th percentile of Telligen's enrolled nursing homes, for either long stay or short stay residents.

TRANSITIONS IN IOWA COMPARED TO THE U.S.*

Percentage of **short stay** residents who had an emergency department visit in 2022, according to Care Compare data as of September 2023:



Percentage of **short stay** residents who were re-hospitalized after a nursing home admission in 2022, according to Care Compare data as of September 2023:



● National ● Iowa

*Data Source: Care Compare, April 2023

HOW TO QUALIFY FOR THE BES(T) IN CLASS

Access Telligen's secure portal to view your nursing home's baseline data and track your quarterly progress. If you do not have access to Telligen's secure portal, you can request access by visiting www.telligenqiconnect.com.