

# EMERGENCY PREPAREDNESS BEYOND A PANDEMIC RESPONSE

Planning for both natural and man-made disasters is a priority for the Centers for Medicare & Medicaid Services (CMS). On September 8, 2016, CMS published the *Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers Final Rule*,<sup>1</sup> which became effective November 16, 2016. Healthcare providers and suppliers affected by this rule were to be compliant and implement all regulations by November 15, 2017. The COVID-19 pandemic made it even more evident that emergency preparedness is critically important. With the ending of the Public Health Emergency on May 11, 2023, CMS regulations for Emergency Preparedness (EP) require the provider/supplier to conduct exercises to test their EP plan to ensure that it works and that staff are trained appropriately about their roles and the provider/supplier's processes.



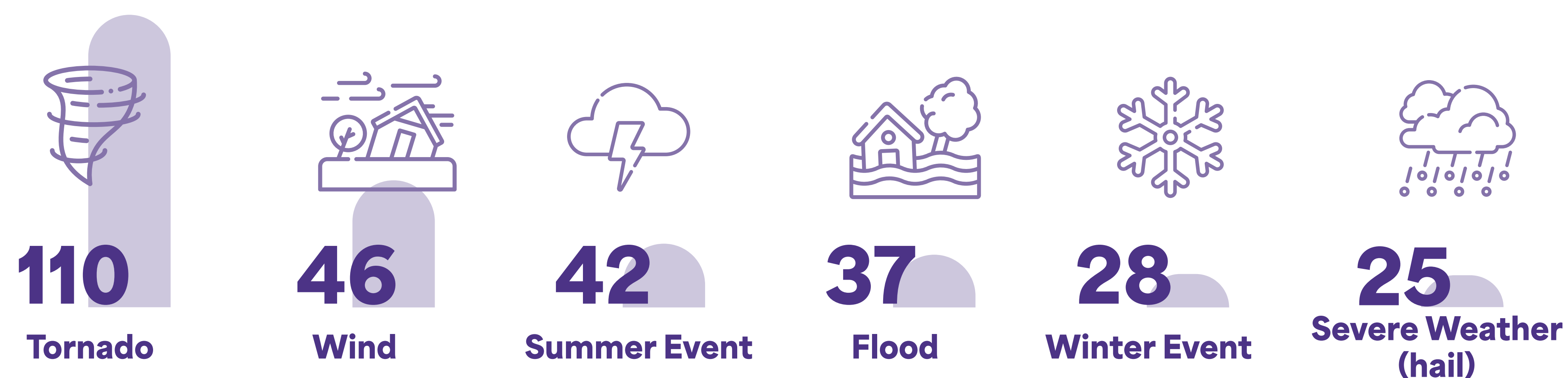
↪ Is your organization prepared? Let us know!

## The Impact of a Crisis

### Planning for Disasters

A crisis can impact access to healthcare services and the healthcare system's ability to respond to the situation. Emergency plans are critical to protecting the safety of individuals and the larger community and should be comprehensive and individualized to the setting. Telligen is committed to helping providers and community partners ensure their plan works.

Disasters in Illinois by Incident Category from 2013 - 2023<sup>2</sup>



## How the Telligen Team Can Support You

### Helping to Ensure Your Plan Works

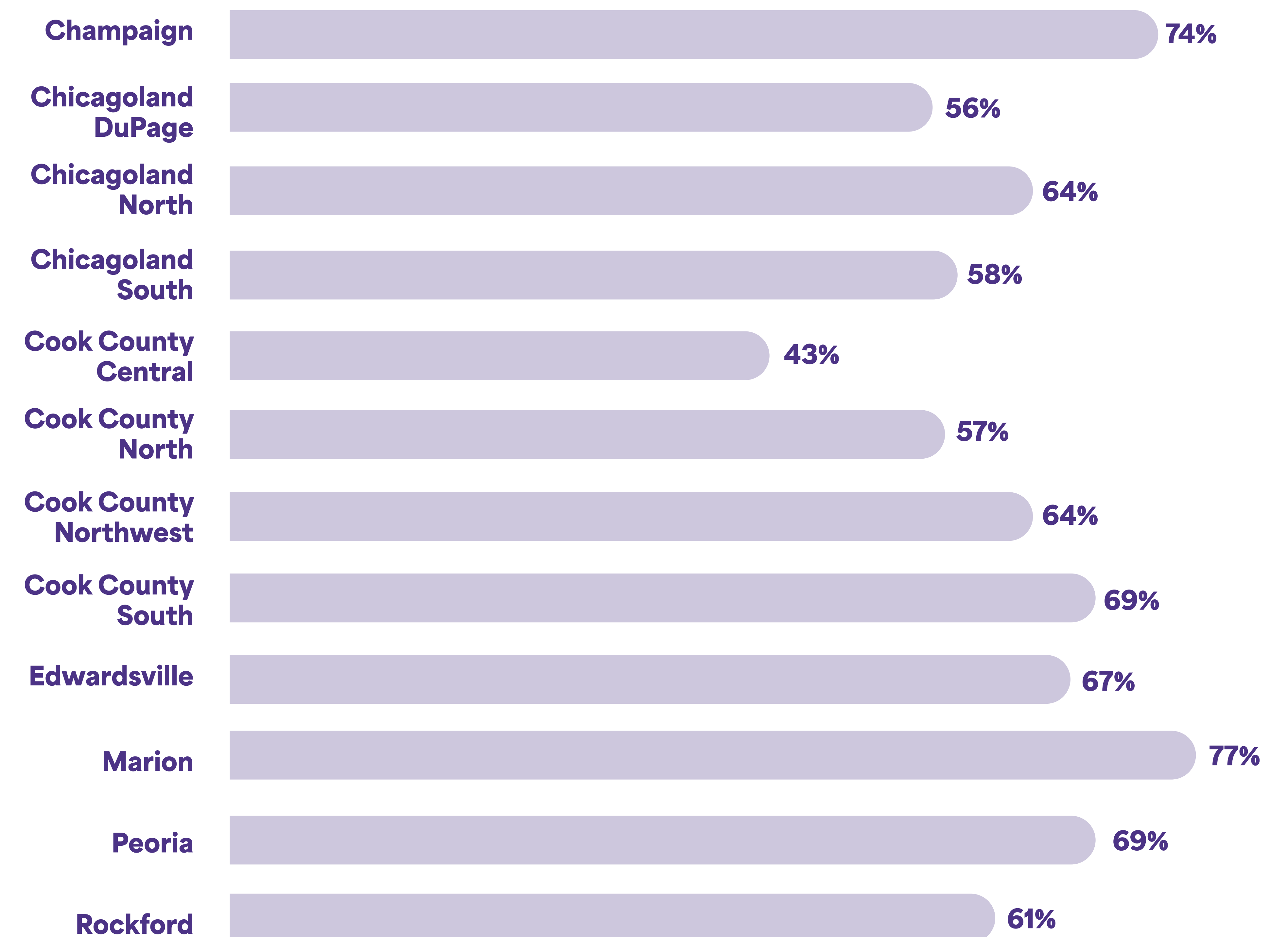
- Review emergency plans for various settings, including non-clinical settings
- Perform hazard vulnerability assessment
- Execute tabletop exercises
- Provide training and education
- Offer Culturally and Linguistically Appropriate Services (CLAS) disaster preparedness and crisis response facilitator train-the-trainer program to scale and spread the implementation of CLAS standards
- Facilitate connections between your organization and emergency agencies

<sup>1</sup> <https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/Emergency-Prep-Rule>  
<sup>2</sup> <https://www.weather.gov/lot/events>

## Progress

### Reaching for 100% in Illinois

The chart below shows the percentage of Telligen partners in each community that have attested to having an emergency preparedness plan in place.



Visit our website to watch a recording of our disaster management overview: [www.telligenqiconnect.com/event/disaster-management-overview](http://www.telligenqiconnect.com/event/disaster-management-overview)