

# IS YOUR NURSING HOME THE BEST IN CLASS?





As an expansion of Telligen's Blue Ribbon in COVID-19 Vigilance award, BEST in Class recipients will be recognized for promoting patient safety and ensuring each nursing home resident receives high quality care. The criteria for each component of the BEST in Class is listed below. For additional information on this exciting new program, visit telligenqiconnect.com.

## BLUE RIBBON RECIPIENT

Established in November 2021 and awarded quarterly, the Blue Ribbon in COVID-19 Vigilance award was created for Telligen QI Connect™ participants in order to recognize the efforts that nursing homes have made to prevent the spread of COVID-19.

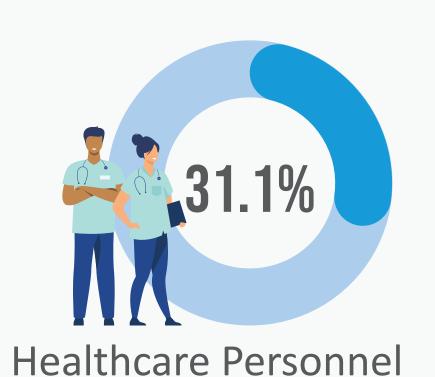
#### **BLUE RIBBON ELIGIBILITY CRITERIA \***

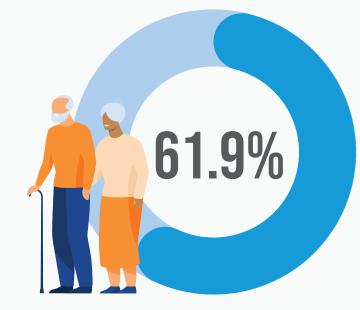
- Complete Telligen's COVID-19 Preparedness Assessment. It takes less than 5 minutes!
- Resident up-to-date vaccination rate is 80% or higher
- Staff primary series vaccination rate is 95% or higher



As of March 2023, 439 nursing homes in Colorado, Illinois, Iowa and Oklahoma have been awarded the Blue Ribbon in COVID-19 Vigilance!

#### UP TO DATE COVID-19 VACCINATIONS IN ILLINOIS





Residents

### HOW TO QUALIFY FOR THE (B)EST IN CLASS

In 2023, nursing homes must receive the Blue Ribbon for three quarters to qualify for the BEST in Class award.

# ASSESSMENT

Telligen's Emergency Preparedness Assessment is a comprehensive checklist to evaluate if all required elements are addressed in the Emergency Preparedness Plan (EPP).

#### EMERGENCY PREPAREDNESS IN ILLINOIS



84% of nursing homes in Illinois have reported having an **Emergency Preparedness Plan** to Telligen



8% of those nursing homes have completed Telligen's Emergency Preparedness Assessment

The assessment was good at identifying critical elements of an EPP to ensure they have been met and successfully implemented, as well as addressing those areas that need improvement.

- Jackie Palmer-Hosey, Assistant Administrator at Sunny Hill Nursing Home

#### IS YOUR NURSING HOME READY FOR AN EMERGENCY?



If needed, Telligen offers one-to-one technical assistance, resources and support to address any gaps in your current plan.

### HOW TO QUALIFY FOR THE B(E)ST IN CLASS



Complete the Emergency Preparedness Assessment to ensure

## SAFE STAFF

In order to complete this component, your nursing home must attain a 75% staff completion rate of one of the infection prevention and control trainings listed below:

- Project Firstline
- Relias
- Healthcare Academy
- HealthStream
- Targeted COVID-19 Training of Nursing Homes in the CMS Quality, Safety & Educational Portal (QSEP)



In September of 2023, Telligen will share completion rates. If your nursing home's staff completion rate is less than 75%, a new date to reach the goal will be established.

#### NURSING HOME SAFETY IN ILLINOIS



84% of nursing homes in Illinois have at least 75% of staff trained in CMS-approved infection prevention and control trainings as of May 2023

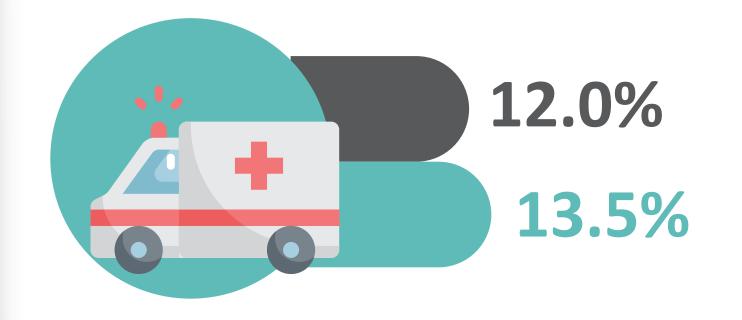
#### HOW TO QUALIFY FOR THE BE(S)T IN CLASS

Boost Illinois' numbers! Complete Telligen's Infection Prevention and Control Training Attestation.

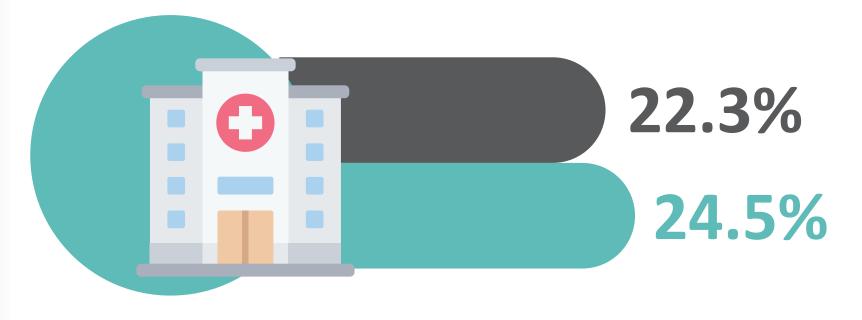
Reduce preventable Emergency Department (ED) visits by 5% from baseline or fall within the top 25<sup>th</sup> percentile of Telligen's enrolled nursing homes, for either long stay or short stay residents.

### TRANSITIONS IN ILLINOIS COMPARED TO THE U.S.\*

Percentage of **short stay** residents who had an emergency department visit in 2022, according to Care Compare data:



Percentage of **short stay** residents who were rehospitalized after a nursing home admission in 2022, according to Care Compare data:







\*Data Source: Care Compare, April 2023

#### HOW TO QUALIFY FOR THE BES(T) IN CLASS

Access Telligen's secure portal to view your nursing home's baseline data and track your quarterly progress. If you do not have access to Telligen's secure portal, you can request access by visiting www.telligenqiconnect.com.

\*Eligibility criteria was updated as of November 2022 to include the CDC's Up to Date Vaccination definition.