

EMERGENCY PREPAREDNESS BEYOND A PANDEMIC RESPONSE

Planning for both natural and man-made disasters is a priority for the Centers for Medicare & Medicaid Services (CMS). On September 8, 2016, CMS published the *Emergency Preparedness Requirements for Medicare and Medicaid Participating Providers and Suppliers Final Rule*,¹ which became effective November 16, 2016. Healthcare providers and suppliers affected by this rule were to be compliant and implement all regulations by November 15, 2017. The COVID-19 pandemic made it even more evident that emergency preparedness is critically important.



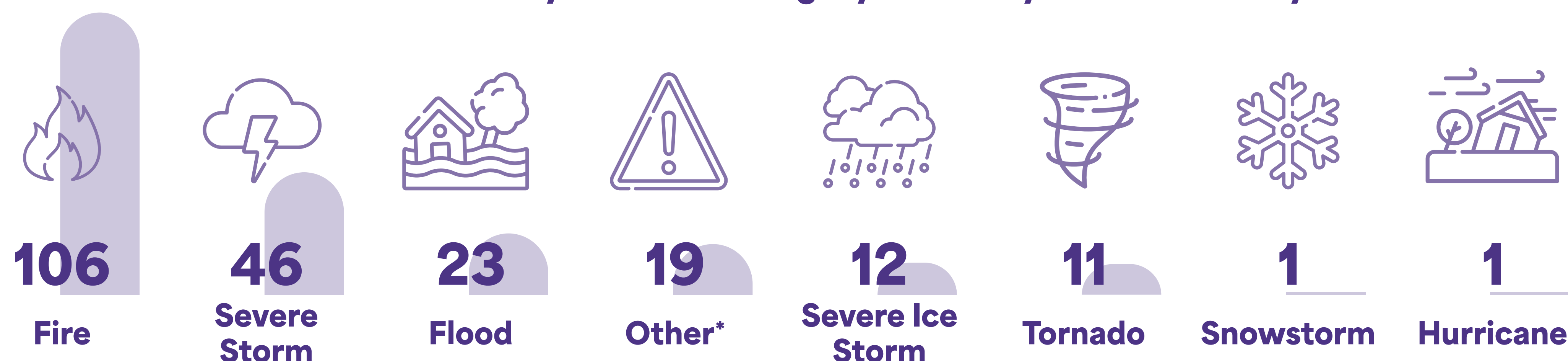
↪ Is your organization prepared? Let us know!

The Impact of a Crisis

Planning for Disasters

A crisis can impact access to healthcare services and the healthcare system's ability to respond to the situation. An emergency preparedness plan includes a comprehensive plan to meet health, safety and security needs of the care setting. Emergency plans are critical to protecting the safety of individuals and the larger community and should be comprehensive and individualized to the setting.

Disasters in Oklahoma by Incident Category from May 1953 - February 2023²

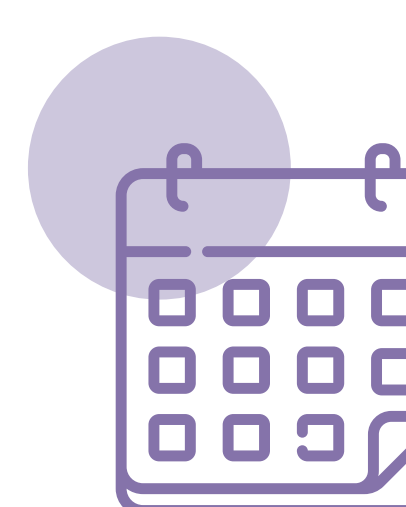
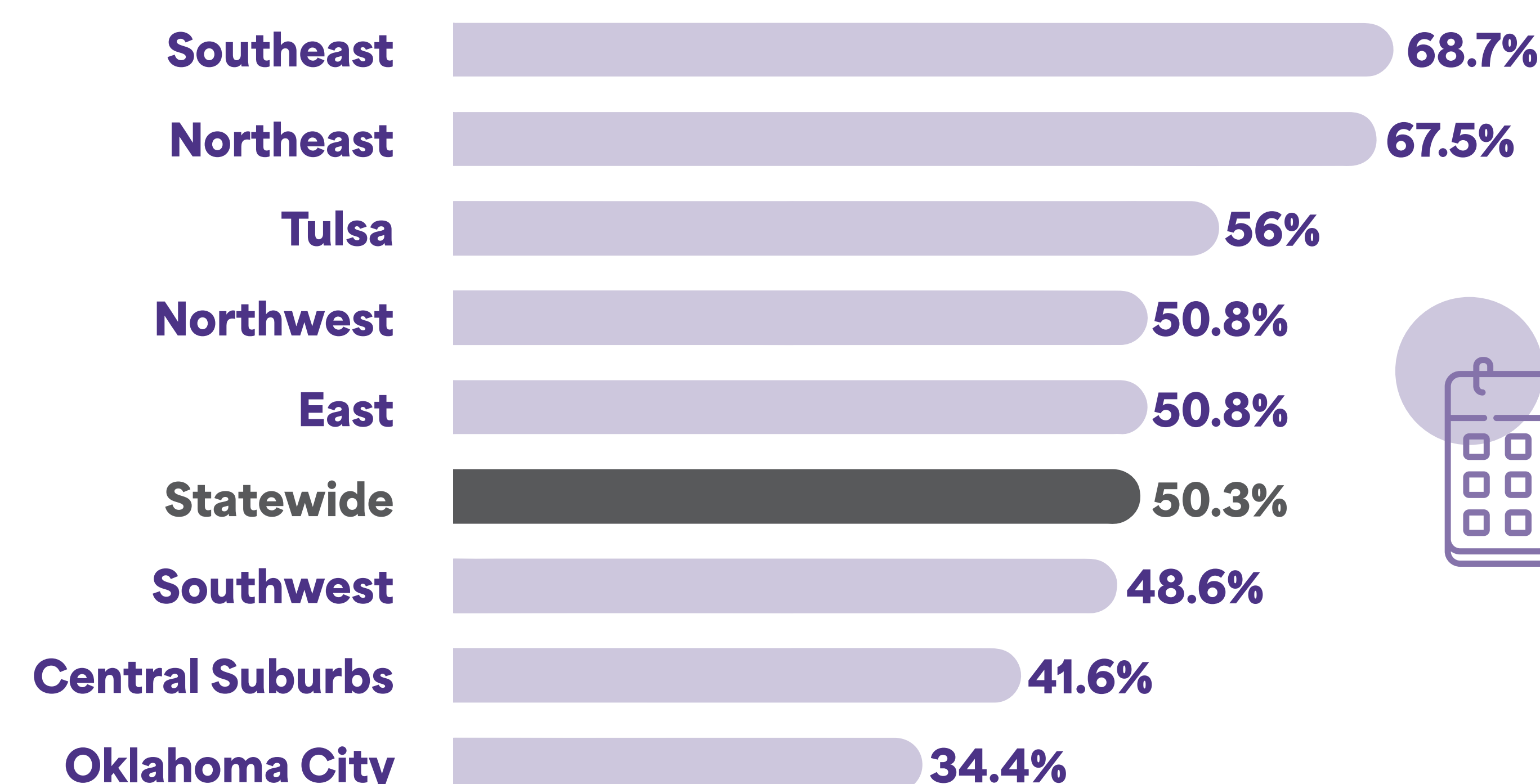


*Other includes biological emergencies (e.g., COVID-19)

Progress

Reaching for 100% in Oklahoma

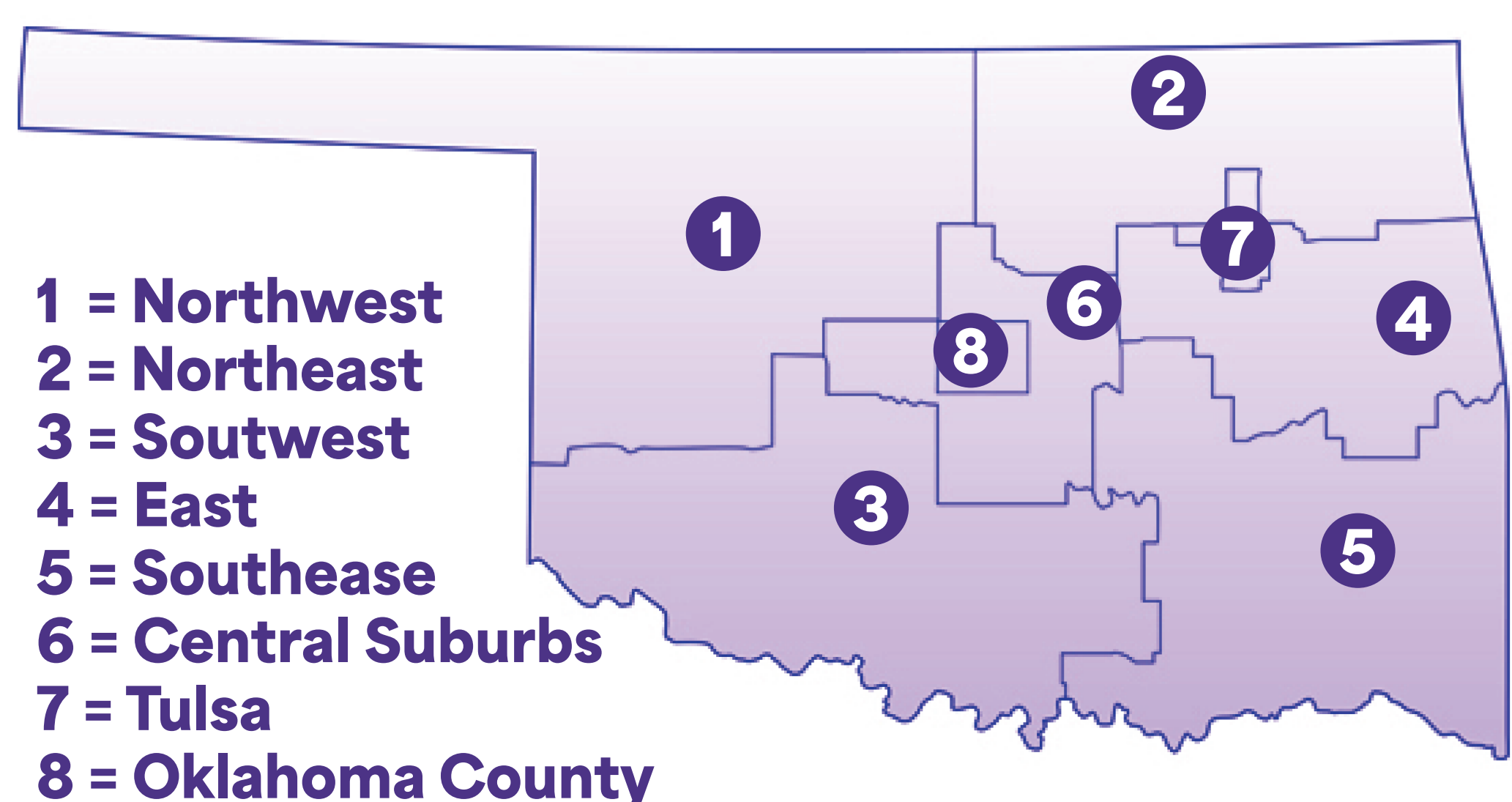
The chart below shows the percentage of Telligen partners in each community that has an emergency preparedness plan in place.



Graph depicts data between July 2022, and February 2023

Telligen Communities

Aligning with Oklahoma's Regional Medical Response System



The Regional Medical Response System (RMRS) leads healthcare system preparedness planning efforts and coordinates health and medical response and recovery activities for the healthcare system in their jurisdiction.

How the Telligen Team Can Support You

Helping to Ensure Your Plan Works

- Review emergency plans for various settings, including non-clinical settings
- Perform hazard vulnerability assessment
- Execute tabletop exercises
- Provide training and education
- Offer Culturally and Linguistically Appropriate Services (CLAS) disaster preparedness and crisis response facilitator train-the-trainer program to scale and spread CLAS Standard efforts
- Facilitate connections between your organization and emergency agencies



Visit our website to watch a recording of our disaster management overview: www.telligenqiconnect.com/event/disaster-management-overview

¹ <https://www.cms.gov/Medicare/Provider-Enrollment-and-Certification/SurveyCertEmergPrep/Emergency-Prep-Rule>
² <https://www.fema.gov/data-visualization/disaster-declarations-states-and-counties>