



# IS YOUR NURSING HOME THE BEST IN CLASS?

Proudly developed and awarded by:



## Telligen QI Connect™

Partnering to improve health outcomes through relationships and data

**QIN-QIO**  
Quality Innovation Network -  
Quality Improvement Organizations  
CENTERS FOR MEDICARE & MEDICAID SERVICES  
QUALITY IMPROVEMENT & INNOVATION GROUP

As an expansion of Telligen's Blue Ribbon in COVID-19 Vigilance award, BEST in Class recipients will be recognized for ensuring each nursing home resident receives safe and quality care. The criteria for each component of the BEST in Class is listed below. For additional information on this exciting new program, visit [telligenqiconnect.com](https://telligenqiconnect.com).

## B

### BLUE RIBBON RECIPIENT

Established in November 2021 and awarded quarterly, the Blue Ribbon in COVID-19 Vigilance award was created for Telligen QI Connect™ participants in order to recognize the efforts that nursing homes have made to prevent the spread of COVID-19.

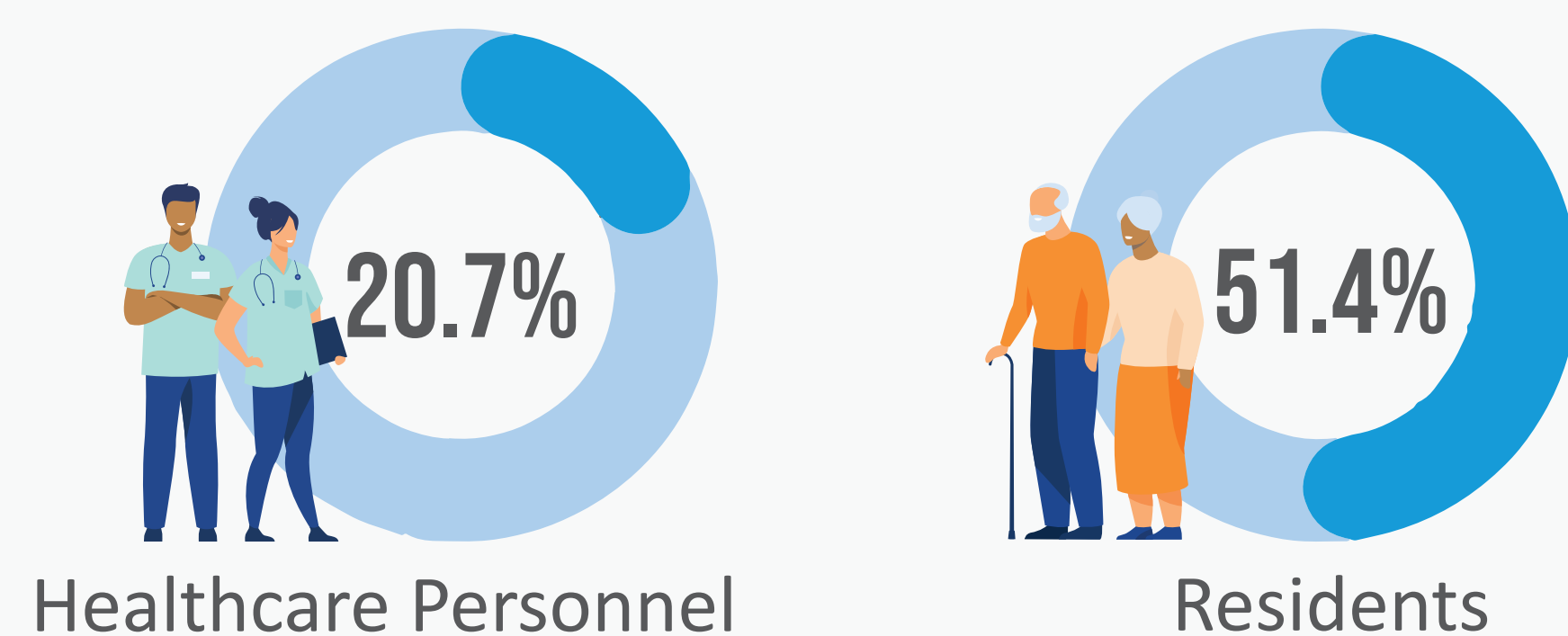
#### BLUE RIBBON ELIGIBILITY CRITERIA \*

- ✓ Complete Telligen's COVID-19 Preparedness Assessment. It takes less than 5 minutes
- ✓ Resident up-to-date vaccination rate is 80% or higher
- ✓ Staff primary series vaccination rate is 95% or higher



As of January 2023, 402 nursing homes in Colorado, Illinois, Iowa and Oklahoma have been awarded the Blue Ribbon in COVID-19 Vigilance!

#### UP TO DATE COVID-19 VACCINATIONS IN OKLAHOMA



#### HOW TO QUALIFY FOR THE (B)EST IN CLASS

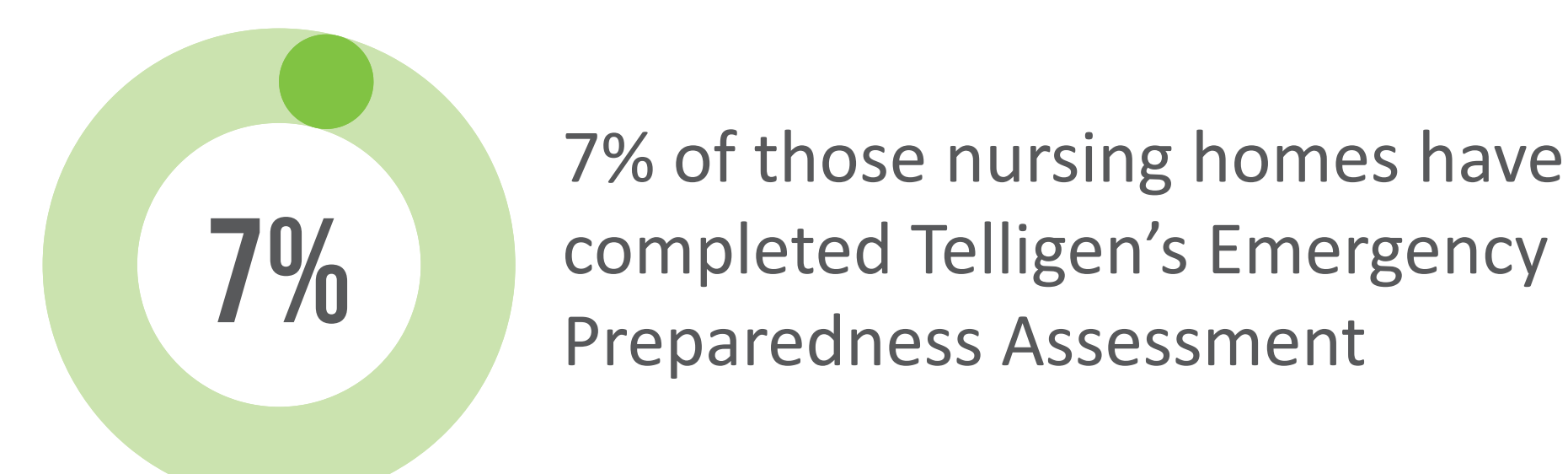
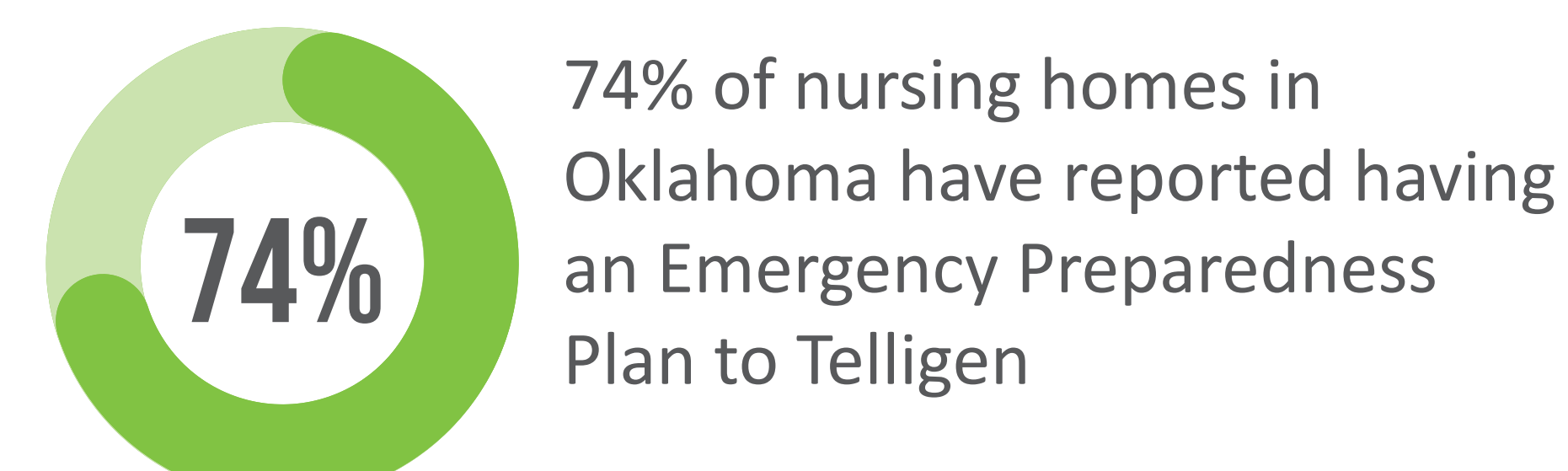
In 2023, nursing homes must receive the Blue Ribbon for three quarters to qualify for the BEST in Class award.

## E

### EMERGENCY PREPAREDNESS ASSESSMENT

Telligen's Emergency Preparedness Assessment is a comprehensive checklist to evaluate if all required elements are addressed in the Emergency Preparedness Plan (EPP).

#### EMERGENCY PREPAREDNESS IN OKLAHOMA



*"The assessment was good at identifying critical elements of an EPP to ensure they have been met and successfully implemented, as well as addressing those areas that need improvement."*

- Jackie Palmer-Hosey, Assistant Administrator at Sunny Hill Nursing Home

#### IS YOUR NURSING HOME READY FOR AN EMERGENCY?

If needed, Telligen offers one-to-one technical assistance, resources and support to address any gaps in your current plan.

#### HOW TO QUALIFY FOR THE B(E)ST IN CLASS

Complete the Emergency Preparedness Assessment to ensure readiness. **15 MINUTES**

## S

### SAFE STAFF

In order to complete this component, your nursing home must attain a 75% staff completion rate of one of the infection prevention and control trainings listed below:

- Project Firstline
- Relias
- Healthcare Academy
- HealthStream
- Targeted COVID-19 Training of Nursing Homes in the CMS Quality, Safety & Educational Portal (QSEP)



In September of 2023, Telligen will share completion rates. If your nursing home's staff completion rate is less than 75%, a new date to reach the goal will be established.

#### NURSING HOME SAFETY IN OKLAHOMA



16% of nursing homes in Oklahoma have at least 75% of staff trained in CMS-approved infection prevention and control trainings as of January 2023

#### HOW TO QUALIFY FOR THE BE(S)T IN CLASS

Boost Oklahoma's numbers! Complete Telligen's Infection Prevention and Control Training Attestation.

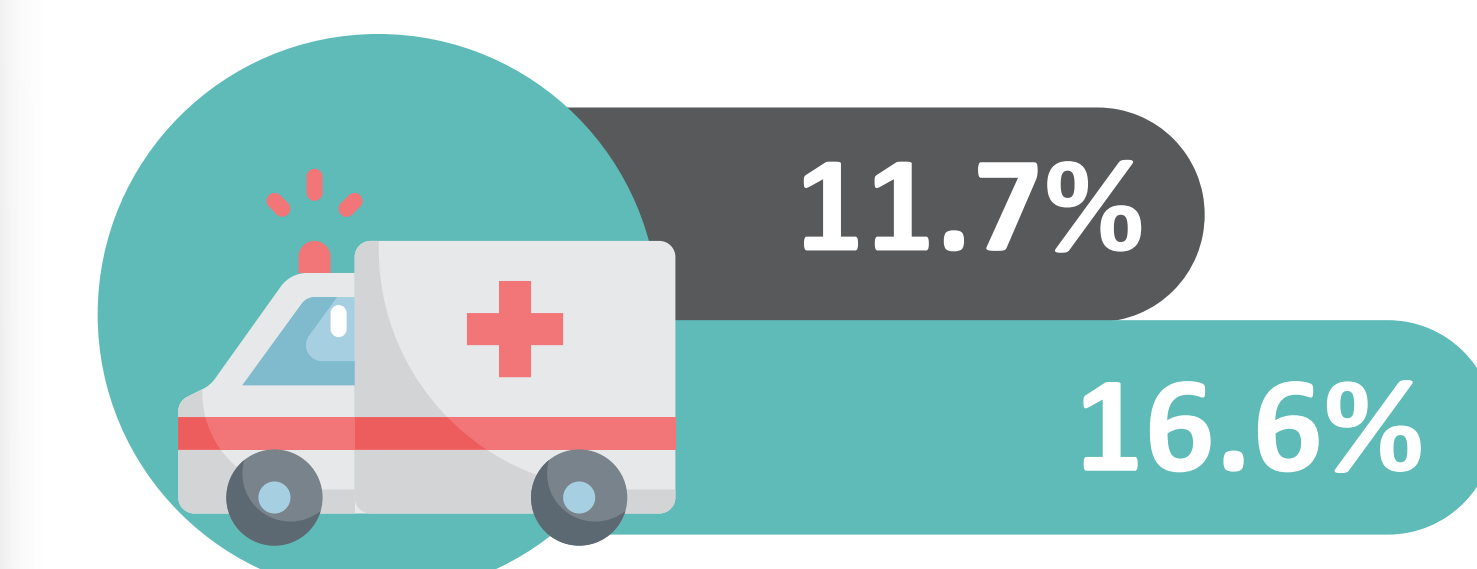
## T

### TRANSITIONS

Reduce preventable Emergency Department (ED) visits by 5% from baseline or fall within the top 25<sup>th</sup> percentile of Telligen's enrolled nursing homes.

#### TRANSITIONS IN OKLAHOMA COMPARED TO THE U.S.\*

Percentage of short stay residents who had an emergency department visit in 2022, according to Care Compare data:



Percentage of short stay residents who were rehospitalized after a nursing home admission in 2022, according to Care Compare data:



● National ● Oklahoma

\*Data Source: Care Compare, October 2022

#### HOW TO QUALIFY FOR THE BES(T) IN CLASS

Access Telligen's secure portal to view your nursing home's baseline data and track your quarterly progress. If you do not have access to Telligen's secure portal, you can request access by visiting [www.telligenqiconnect.com](https://www.telligenqiconnect.com).