Telligen Ql Connect™
Partnering to improve health outcomes through relationships and data

Quality Innovation Network -Quality Improvement Organizations CENTERS FOR MEDICARE & MEDICAID SERVICES iQUALITY IMPROVEMENT & INNOVATION GROUP

## Telligen is here to serve **nursing homes!**

Our expert Quality Improvement Facilitators work with your organization to optimize care, reduce burden and save time and resources.



## **Menu of Services**

Our support is offered at no cost and is customized to your needs.

- Improve quality measures (urinary tract infections, falls, rehospitalizations, ED visits, etc.)
- Implement infection prevention processes and practices
- Increase immunization rates (flu, pneumonia, COVID-19)
- Assist with emergency preparedness planning
- ✓ Troubleshoot NHSN reporting
- ✓ Perform gap analysis

- Expand your team's knowledge about quality reporting programs (e.g. Five-Star Quality Rating System)
- Coaching in QAPI and use of performance improvement methodology
- Promote positive staffing culture
- Strengthen directed plan of corrections (DPOCs)
- ✓ Collaborate with community partners
- ✓ And more!



## **Contact us!**

Visit <u>telligenqiconnect.com</u> or email <u>nursinghome@</u> <u>telligen.com</u> to learn how we can help you reach your quality improvement goals This material was prepared by Telligen, a Quality Innovation Network-Quality Improvement Organization, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services (HHS). Views expressed in this material do not necessarily reflect the official views or policy of CMS or HHS, and any reference to a specific product or entity herein does not constitute endorsement of that product or entity by CMS or HHS. This material is for informational purposes only and does not constitute medical advice; it is not intended to be a substitute for professional medical advice, diagnosis or treatment. 12SOW-QIN-09/13/22-4544