



## Calling All Patients, Medicare Beneficiaries and Family Caregivers!

Partner with us to Improve Healthcare in Your Community



Telligen is working to make the healthcare in our four-state region (Colorado, Illinois, Iowa and Oklahoma) the best in the nation. But we can't do it alone. We need people like you to help us improve health and healthcare for your family, friends and yourself.



## Who is Telligen?

[Telligen](#) is the Quality Innovation Network-Quality Improvement Organization (QIN-QIO) for Colorado, Illinois, Iowa and Oklahoma. There is a QIN-QIO in every state whose job is to bring communities together to improve health and healthcare.

QIN-QIOs work to:

- Make healthcare safer
- Help people manage their health
- Promote health equity and remove barriers to care
- Encourage all healthcare providers to ask and understand what matters most to patients and families
- Improve access to good quality healthcare
- Make healthcare more affordable

## What kind of things would I do?

There are many ways to get involved, from occasionally sharing your experience, ideas or feedback to being a Community Ambassador or joining our Beneficiary and Family Advisory Council (BFAC). Your level of involvement is up to you based on how much time you can volunteer and what fits your schedule. You can share your healthcare stories, points of view and suggestions for improvement. You may want to participate on a project or the review or creation of resources and tools. You'll be part of a network of volunteers to improve the patient experience and quality of care.

## Why should I volunteer?

Your healthcare experience as a patient or family member of a patient gives you knowledge and insight about what could improve the healthcare experience for others.

- Help others by sharing your ideas and experiences.
- Your opinion matters. You can influence the direction of activities, services, programs and policies.
- Learn more about healthcare programs in your community and serve as a resource to others.
- Make a difference. Create positive change in the lives of individuals and their families.
- Broaden your network of contacts and build your experience.

## Am I eligible to volunteer with Telligen?

- Do you have Medicare or are you a family member or caregiver for a Medicare beneficiary?
- Do you live in Colorado, Illinois, Iowa or Oklahoma?
- Do you want to help to improve healthcare in your community?
- Do you have access to a computer, tablet or phone?

## How do I join?

To learn more about ways you can partner with Telligen, please complete our [Interest Form](#). You can decide your level of involvement so that it fits with your schedule. We will follow up with you to learn more about your interests, answer any questions you have and discuss upcoming opportunities.

Do you know a Medicare beneficiary, family caregiver or advocate for older adults who might be interested? If so, please share this flyer with them!