



FIND ALL NO COST [TELLIGEN QI CONNECT™](#) LEARNING ASSETS ON OUR EVENTS CALENDAR [HERE](#).

- To receive push notifications of all Telligen learning assets and technical assistance opportunities, please [Join Us here](#) in just 1-2 minutes if you haven't already!
- Feel free to forward this information to your respective peers, colleagues, and communities!

As a Quality Innovation Network-Quality Improvement Organization (QIN-QIO), Telligen is contracted by CMS to work collaboratively with community coalitions and Medicare providers and beneficiaries on several key areas, including **reducing opioid related adverse events and supporting improvements in pain management**.

To help build capacity and enhance care coordination throughout our state, we are excited to share several offerings designed to strengthen providers and community-based organizations in direct services and in partnerships:

Opioid Action Collaborative: starts 2/9/22, 10 – 11am MST, 11am – 12pm CT

[Register HERE](#) for the [Opioid Action Collaborative](#) that starts February 9th and continues through June 8th. This series of sessions will help educate and equip organizations and coalitions to serve their most vulnerable residents facing pain management challenges and opioid use disorders. We're here to support best practices in prescription monitoring, MAT/MAR/MOUD, Naloxone distribution and education/outreach, and highlighting real-world emerging and evidence-based solutions. This multi-disciplinary series will help expand capacity and enhance care coordination for individuals and communities impacted by substance use disorders.

IT MATTRs™ Practice Team Training: starts 2/22!

Primary care and behavioral health practices play a *key role* in increasing access to Medications for Opioid Use Disorder (MOUD)/Medication Assisted Treatment (MAT), for opioid dependence and use disorder. The [IT MATTRs™](#) Practice Team Training is an evidence-based program developed by MOUD experts, community members, practice facilitators, and primary care researchers. [Register HERE](#). The IT MATTRs™ Practice Team Training helps create a cohesive, supportive clinical environment where the entire team plays a role. The learning sessions will be five 50 minutes trainings for your practice team and cover the following topics:

Session 1: Opioids, receptors and neurobiology of addiction, safety, and effectiveness of treatment with buprenorphine

Session 2: Preparing your patient treatment

Session 3: Initiating treatment – induction steps and considerations

Session 4: Stabilization and maintenance and special populations

Session 5: An introduction to methamphetamine use and treatment in primary care



Monthly Quality Improvement Classes

- **Root Cause Analysis (RCA) Training** – Telligen offers a 45-minute RCA Training every Tuesday at 9:30am MST/10:30am CST. Attend this training to help support your skills for better understanding the causes related to the problem identified. The focus of the trainings in the coming weeks will be on opioid misuse challenges using the Fishbone and Five-whys as key QI techniques. This topic focus is in collaboration with the Opioid Action Collaborative starting in early February; however, please note that an organization does not need to have opioid use as a problem. The training will provide the basic concepts for conducting an RCA that they can apply to any problem identified by the organization/community. **Register [HERE](#)** to select a Tuesday you would like to attend.
 - **Plan-Do-Study-Act (PDSA) Training** – Telligen offers a 60-minute PDSA Training every other Wednesday at 10:00am MST/11:00am CT. Attend this training to help support your skills for better understanding and applying the full scope of the quality improvement process. **Register [HERE](#)** to select a Wednesday you would like to attend.
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Coalition Building Learning Labs: 2/9/22, 11am – Noon MST, Noon – 1pm CT

This is the second session of a new recurring series of **Coalition Building Learning Labs** specifically focused on helping health care and community-based organizations build, grow, and sustain effective coalitions. Whether you are a part of an established coalition, engaged in a collaborative effort, beginning to bring a group together, struggling to gain momentum or knowing where to start, this series is for you. This series is open to clinicians and non-clinicians, medical and non-medical organizations, community-based organizations, patients/family/caregivers, and advocates – anyone wanting to improve health and healthcare in your community. **Register [HERE](#).**

QI Power Hour

Coming Soon! Receive training and coaching on quality improvement tools and processes.

Telligen Community Points of Contact

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