



Telligen QI Connect™

Partnering to improve health outcomes through relationships and data

Hand Hygiene Competency Validation

Use this tool to conduct observation audits of hand hygiene and track compliance. The tool includes a compliance calculator to get a compliance rate. Hand hygiene compliance is critical for infection prevention, consider developing a hand hygiene quality improvement plan and use this tool to measure compliance rates over time, to track if your quality improvement activity is working.

Who are you observing?: _____ Date: _____

Audit Worksheet

Supplies/Preparation	YES	NO	N/A	Feedback
Are Alcohol-Based Hand Rub Dispensers located at facility entrances adequately replenished?				
Is Alcohol-Based Hand Rub accessible in all resident-care areas?				
Are soap dispensers adequately replenished and available?				
Are disposable hand towels replenished and available?				
Are any clean patient care supplies on the counter within a splash-zone of the sink?				
Total score (out of 5)				
Hand Hygiene with Soap and Water	YES	NO	N/A	Feedback
Wets hand with clean, running water, rinses soap off hands				
Applies soap and vigorously rubs hands for at least 20 seconds including palms, back of hands, between fingers, and wrists				
Rinses thoroughly keeping fingertips pointed down				
Dries with clean paper towel and discards				
Uses new paper towel to turn off faucet to prevent contamination to clean hands				
Total score (out of 5)				



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Hand Hygiene with Alcohol Based Hand Rub (ABHR)	YES	NO	N/A	Feedback
Using 60-95% ethanol or isopropyl - Applies enough product to adequately cover all surfaces of hands				
Rubs hands including palms, back of hands, between fingers				
Total Score (out of 2)				
Moments for Hand Hygiene	YES	NO	N/A	Feedback
Performs hand hygiene with soap and water when hands are visibly soiled				
Performs hand hygiene prior to donning gloves and PPE				
Performs hand hygiene before performing personal cares				
Performs hand hygiene after performing personal cares				
Performs hand hygiene after handling soiled items				
Performs hand hygiene before handling resident food				
Performs hand hygiene before handling resident care devices				
Performs hand hygiene between dirty and clean procedures				
Performs hand hygiene after touching facemask or goggles				
Total score (out of 9)				

Review the completed audit and written feedback with the observed staff member, so they know their areas for improvement, what was done incorrectly, and how to correct it.

Compliance Calculation

- Add the total number of “yes” boxes for each activity to get a score for the staff member being observed. A perfect score is noted for each category.
- Track the scores in an Excel table or other tracking form for each audit.
- To get a compliance rate for the nursing home, average all the scores from these individual audits (to get an average, add the total scores then divide by the number of audits completed).