



Telligen QI Connect™

Partnering to improve health outcomes through relationships and data

Five Whys Worksheet

Accurately state the problem. (5 Whys is used in trouble shooting, quality improvement and problem solving. It is best suited for simple or moderately complex problems.)

PROBLEM:		
REASON #1	REASON #2	REASON #3
↓	↓	↓
WHY?	WHY?	WHY?
↓	↓	↓
WHY?	WHY?	WHY?
↓	↓	↓
WHY?	WHY?	WHY?
↓	↓	↓
WHY?	WHY?	WHY?

Why is this happening? Enter all the reasons why. You may need more boxes. For each reason, begin asking **WHY**.