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Partnering to improve health outcomes through relationships and data

COVID-19 Vaccine Toolkit for All Provider Types and Patients

Telligen has developed this toolkit with resources from the Centers for Disease Control and Prevention (CDC) to help build COVID-19 vaccine confidence among healthcare workers and people with Medicare. There are also resources specific to the current COVID-19 vaccines in use. Additionally, you can view the state public health department COVID19 Resources for Oklahoma, Iowa, Illinois, and Colorado.

The CDC COVID Data Tracker now includes a [Vaccinations page](#) that tracks COVID-19 vaccination and distribution by state and territory. The web page also breaks out long-term care facility (LTCF) data, including the number of vaccinations distributed and doses received. The Vaccinations page is updated three times a week by 8 p.m. ET.

COVID-19 Vaccine Resources to Support Health Equity



The Ad Council and COVID Collaborative are leading a massive communications effort to spread vaccine education resources that are designed to reach different audiences, including communities of color disproportionately affected by COVID-19. The efforts include: TV, radio, print, and digital public service announcements. [COVID-19 Vaccine Education Initiative](#)
Additional links: [Public Health Toolkit](#), [Toolkit for Black Communities](#), [Toolkit for Faith Communities](#), [Toolkit for Hispanic Communities](#)

CDC sponsored resources to support access to COVID-19 vaccination among disproportionately affected communities: people experiencing homelessness, correctional facilities, older adults, and people with disabilities. Includes information focused on reaching those who are homebound.

COVID-19 Vaccination: [Vaccinating Homebound Persons with COVID-19 Vaccine | CDC](#)

CDC has created for [COVID-19 Communications Toolkit](#) for migrants, refugees, and other limited-English-proficient populations, for public health professionals, health departments, community organizations and healthcare systems to reach populations that may need COVID-19 information in their native language.

Did You Know? CDC is committed to achieving health equity—where everyone has the opportunity to be as healthy as possible. For the COVID-19 response, CDC is using a Health Equity Strategy to guide the agency in reducing health disparities. Let's work together to ensure all people have resources to manage their health—easy access to information, affordable testing, and medical care. Data-driven approaches, Community engagement, Culturally & linguistically responsive outreach, Stigma reduction. Join us in ensuring health equity: <https://go.usa.gov/xsA2V>

The U.S. Food and Drug Administration is responding to COVID-19 by sharing [multilingual COVID-19 resources](#)

[Toolkit for People with Disabilities](#) - The CDC has created a toolkit to help people with disabilities and those who serve or care for them make decisions, protect their health, and communicate with their communities. This toolkit has several resources including:

[Guidance for Vaccinating Older Adults and People with Disabilities: Ensuring Equitable COVID-19 Vaccine Access](#) - This document summarizes what jurisdictions should consider when planning to vaccinate older adults and people with disabilities living in the community.

[Vaccine Considerations for People with Disabilities](#) - This webpage provides information for people with disabilities or conditions and for their care providers.

[Guidance for Direct Service Providers for People with Disabilities](#) - This webpage provides information for direct service providers who provide a wide variety of home and community-based, health-related services that support people with disabilities.



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[COVID-19 vaccines for patients in dialysis clinics](#) - The federal government is partnering with dialysis organizations, local and state jurisdictions to increase access to [COVID-19 vaccines](#) for patients and healthcare personnel in outpatient dialysis clinics. This webpage provides information for dialysis partners and public health jurisdictions to ensure equitable and effective access to COVID-19 vaccines and increase availability of COVID-19 vaccines for patients in dialysis clinics.

[COVID-19 Public Education Campaign](#) - HHS launched the *We Can Do This Campaign*, a national initiative to increase public confidence in and uptake of COVID-19 vaccines while reinforcing basic prevention measures such as mask wearing and social distancing. [Campaign resources and toolkits](#) are available to reach diverse communities. Get answers to questions or help finding a vaccine near you. Call 1-800-232-0233 or visit www.vaccines.gov.

CDC's [Facts About the Covid-19 Vaccine Plain Language Factsheet](#).

Available in Arabic, Spanish, Korean, Russian, Simplified Chinese, Tagalog, Traditional Chinese, and Vietnamese.

NIH (National Institute of Health) Community Engagement Alliance (CEAL) has created a one-pager focuses on Building and Maintaining Community Trust in COVID-19 Resources: [Download in English](#) [Download in Spanish](#)

NIH CEAL has also created a two-page overview for researchers on the role of Community Health Workers and Other Lay Communicators: [Download in English](#)

The National Association of Community Health Center has created a toolkit for use by Community Health Center staff to find tools, advice, workflows, and best practices for COVID-19 vaccine distribution [COVID-19 Vaccine Distribution Clinic Operations Toolkit](#).

[COVID-19 One-Stop Shop Toolkits](#) - CDC - For specific audiences and settings, including businesses and workplaces, childcare, colleges, and faith-based organizations.

CDC has created a two-page document that provides an overview of the many tactics that can be employed to ensure access, cultural appropriateness, language sensitivity, community involvement, and support. [COVID-19 Vaccine Equity: Best Practices for Community and Faith-based Organizations](#)

CDC has created [A Guide for Community Partners](#) includes potential strategies, interventions, and ready-made messages and materials, as well as information on who and how to connect with others in efforts to increase COVID-19 vaccination confidence and access in communities.

CDC [Toolkit for Correctional and Detention Facilities](#) provides guidance and tools to help administrators of correctional and detention facilities make decisions and protect and communicate with staff, people who are incarcerated, and their communities.

COVID-19 Vaccine Resources for Long-term Care Facilities



The CDC has released the list of LTC pharmacies partnering in the Federal Retail Pharmacy Program. As the LTC Federal Pharmacy Partnership is ending, LTC's can use this list to find vaccine distributors for new staff or residents

<https://www.cdc.gov/vaccines/covid-19/downloads/participating-ltc-pharmacy-list.pdf>

Making sure LTCF residents can receive COVID-19 vaccination as soon as vaccines are available will help save the lives of those who are most at risk of dying from COVID-19. [Vaccine Importance for LTCF](#).



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The Federal Retail Pharmacy Program is designed to leverage the strength and expertise of pharmacy partners to help rapidly vaccinate the American public. Through the program, certain retail pharmacies nationwide are receiving limited COVID-19 vaccine supply directly from the federal government. As the supply of vaccine has increased, so has the number of retail locations providing COVID-19 vaccination. Pharmacy partners use this supply to vaccinate eligible individuals at no cost. To learn more visit the website: <https://www.cdc.gov/vaccines/covid-19/retail-pharmacy-program/index.html>

If your facility is a CMS-certified LTCF and currently reports data through the National Healthcare Safety Network (NHSN), please log in to NHSN via the SAMS portal (<https://sams.cdc.gov>) and look for the link to the Pharmacy Partnership Program under Alerts. You will not receive a confirmation email after enrolling. CDC will communicate this information to your chosen pharmacy provider. When it is time to schedule on-site clinics, CVS or Walgreens will reach out directly to your facility to coordinate the event.

The CDC has developed a LTCF COVID-19 vaccine [toolkit](#). This toolkit provides LTCF administrators and clinical leadership with information and resources to help build vaccine confidence among healthcare personnel (HCP) and residents.

COVID-19 Vaccine Training Module for HCP - A new module, [COVID-19 Vaccine Training Module for Healthcare Providers](#), is now available for HCPs who will be administering COVID-19 vaccine. The training includes information about COVID-19 vaccine emergency use authorizations, vaccine safety, and general information about vaccine storage and handling, administration, and reporting. There are CEUs available for this module.

The CDC provides information on Post Vaccine Considerations for Residents, [Post Vaccine Guidance](#). This guidance is based on the current understanding of signs and symptoms following COVID-19 vaccination, including timing and duration, and might change as experience with the vaccine accumulates.

Recognize, respond, and report anaphylaxis following COVID-19 vaccination. The Vaccine Adverse Event Reporting System, [VAERS](#) is a national early warning system to detect possible safety problems in U.S. licensed vaccines.

All vaccinated LTCF staff and residents who have a smartphone can participate in [v-safe](#). V-safe is a new smartphone-based, after vaccination health checker for people who receive COVID-19 vaccines. V-safe uses text messaging and web surveys to allow vaccine recipients to tell CDC how they feel after getting a COVID-19 vaccine. Depending on their answers, someone from CDC may call to check on the person.

Early protection of all HCP is critical for HCP to continue taking care of residents at LTCFs. LTCF HCP are on the front lines and risk being exposed to COVID-19 each day on the job. Making sure LTCF residents can receive COVID-19 vaccination as soon as vaccine is available will help save the lives of those who are most at risk of dying from COVID-19. Frequently Asked Questions About COVID-19 Vaccinations in LTCF [Frequently Asked Questions](#)

COVID-19 Vaccine Resources for Healthcare Providers



Why Doctors and Nurses Can Be Vital Vaccine Messengers - In his latest [column](#), Drew Altman examines why doctors and nurses are such critical messengers in the effort to build vaccine confidence. Adding: "This is why together with the Black Coalition Against COVID, we created [The Conversation](#), a campaign by Black doctors and nurses for Black people, soon to be followed by a similar campaign for the Latino community".

CMS released NEW Guidance for Providers: [COVID-19 Vaccine Administration - No Out-of-Pocket Cost to Patients](#)



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Addressing COVID-19 Misinformation: A Tip Sheet for Health Professionals Working with Community Members - [Download in English](#) [Download in Spanish](#)

COVID-19 Communication Vaccination Toolkit. Medical centers, clinics, and clinicians can use or adapt these [ready-made materials](#) to build confidence about COVID-19 vaccination among healthcare teams and staff. This toolkit also provides resources that can be used to educate patients and answer questions about the vaccines.

[Clinical Resources for COVID-19](#) Clinical Resources for Each COVID-19 Vaccine includes information for COVID-19 vaccination administration, storage and handling, reporting, and patient education for each specific vaccine

The [Advisory Committee on Immunization Practices \(ACIP\)](#) provides advice and guidance to the Director of the CDC regarding use of vaccines and related agents for control of vaccine-preventable diseases in the civilian population of the United States. Recommendations made by the ACIP are reviewed by the CDC Director and, if adopted, are published as official CDC/HHS recommendations in the Morbidity and Mortality Weekly Report (MMWR). Recommendations for the COVID-19 vaccines are available at [ACIP Recommendations](#).

All vaccination providers participating in the COVID-19 Vaccination Program must store and handle COVID-19 vaccines under proper conditions to maintain the cold chain as outlined in the toolkit and addendum. [Vaccine Storage and Handling Toolkit](#)

CDC's [Key Things to Know About COVID-19 Vaccines](#). [New Guidance](#) for fully vaccinated individuals. If not vaccinated, [find a vaccine](#).

NEW

This [COVID-19 Vaccine Product Information](#) is a suite of information that covers administration, storage and handling, safety, and reporting for Moderna, Pfizer-BioNtech, and Janssen/J&J COVID-19 vaccines.

CDC launched new modules in NHSN which allows acute care hospitals, long-term acute care hospitals, long-term care facilities, inpatient rehabilitation and psychiatric facilities, ambulatory surgery centers, and outpatient dialysis centers to voluntarily report weekly aggregate data on the number of healthcare personnel who have received the COVID-19 vaccine. NHSN also connects with CDC's Vaccine Adverse Event Reporting System (VAERS). [NHSN COVID-19 Vaccine Reporting Modules](#).

[COVID-19 Vaccine Training Programs and Reference Materials for Healthcare Professionals](#)

Interim Considerations: Preparing for the Potential Management of Anaphylaxis at COVID-19 Vaccinations Sites. Anaphylaxis is an acute and potentially life-threatening serious allergic reaction. These [Clinical Considerations](#) provide information on preparing for the initial assessment and management of anaphylaxis following COVID-19 vaccine.

Strategies are needed for healthcare facilities to appropriately evaluate and manage post-vaccination signs and symptoms among healthcare personnel. These [post vaccine considerations](#) are based on the current understandings of signs and symptoms following COVID-19 vaccination, including timing and duration, and might change as experience with the vaccine accumulates. Before vaccination, providers should counsel mRNA COVID-19 vaccine recipients about expected local (e.g., pain, swelling, erythema at the injection site, localized axillary lymphadenopathy on the same side as the vaccinated arm) and systemic (e.g., fever, fatigue, headache, chills, myalgia, arthralgia) post-vaccination symptoms. Depending on vaccine product, age group, and vaccine dose, approximately 80-89% of vaccinated persons develop at least one local symptom and 55-83% develop at least one systemic symptom following vaccination.

Recognize, response, and report anaphylaxis following COVID-19 vaccination. Please visit, [VAERS](#), for information on adverse events and how to report an adverse event to VAERS.



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Educate your staff and patients about tracking post vaccine signs and symptoms using [V-safe](#). Suggested healthcare provider script for encouraging patients to participate in v-safe: *CDC has created a way for you to report how you feel after COVID-19 vaccination through a smartphone-based tool that uses text messaging and web surveys to check in with you. Here (or in your packet) is a v-safe information sheet with more details and simple instructions to sign up.*

COVID-19 Vaccine Information for Patients



CDC issued new travel guidance for domestic travelers including information for individuals that are fully vaccinated:

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-during-covid19.html>

CMS released NEW Resources for Medicare beneficiaries: [Stay Protected from COVID-19 - Medicare Covers the Vaccine card](#)
[Bring Your Medicare Card When You Get Your COVID-19 Vaccine card](#)

The Public Health Communications Collaborative has [Two New one-pagers](#) addressing vaccine concerns and questions people have after getting the COVID-10 vaccine, with mini graphics and sample social media copies for sharing across platforms (Spanish versions will be available soon)

There are now authorized and recommended vaccines to prevent COVID-19. The combination of getting vaccinated and following CDC's recommendations to protect yourself and others will offer the best protection from COVID-19. [COVID-19 Vaccine Info](#)

You may have questions about what happens before, during, and after your appointment to get vaccinated. These resources will help you prepare. [What to Expect at Your COVID-19 Vaccine Appointment](#)

The COVID-19 Vaccine will help keep you from getting COVID-19. [Benefits of Getting COVID-19 Vaccine](#)

CDC has learned of reports that some people have experienced severe allergic reactions—also known as anaphylaxis—after getting a COVID-19 vaccine. [COVID-19 Vaccine and Allergic Reactions](#)

Through [V-safe](#), you can quickly tell the CDC if you have any side effects after getting the COVID-19 vaccine.

Vaccine types and how they work: [Different COVID-19 Vaccines](#) and [FAQs](#)

Safety is a top priority: [Ensuring COVID-19 Vaccine Safety](#)

Clinical trials provide data and information about how well a vaccine prevents an infectious disease and about how safe it is. [COVID-19 Vaccines Work.](#)



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Additional Information



Public Health Department COVID-19 resources: [Colorado](#), [Illinois](#), [Iowa](#) and [Oklahoma](#)

[Learn More About COVID-19 Vaccines from the FDA](#). Find Fact Sheets on each of the three COVID-19 vaccines, along with frequently asked questions.

COVID-19 and Chronic Disease. Adults of any age with certain underlying medical conditions are at increased risk for severe illness from the virus that causes COVID-19. Vaccine clinical trials demonstrated similar safety and efficacy profiles in persons with some underlying medical conditions, including those that place them at increased risk for severe COVID-19, compared to those without comorbidities. Both vaccines were tested in diverse adult populations. RNA COVID-19 vaccines may be administered to people with underlying medical conditions provided they have not had [a severe allergic reaction](#) to any of the ingredients in the vaccine. The following information aims to help people in the groups listed make an informed decision about receiving the mRNA COVID-19 vaccine. [Vaccine Considerations for People with Underlying Medical Conditions](#)

This content reflects Telligen's best understanding based on currently available information about COVID-19. COVID-19 is an emerging, rapidly evolving situation. Therefore, it remains critically important to continually check the CDC's most up-to-date guidance, as well as the guidance from your state and local health departments.